

Terms & Conditions – Declaration International

- DI whilst able to facilitate customs clearance cannot be held responsible for the payment of customs duties, taxes, and VAT; all are the responsibility of the importer / exporter.
- DI must be issued with all required information for export or import declaration a minimum of 24 hours before the shipment is due into or out of the UK. Any information submitted with less than 24 hours' notice and required urgently without prior notice, cannot be guaranteed to be returned by the time the goods reach customs in the UK for import or export.
- DI cannot also take responsibility if information submitted with less than 24 hours' notice, results in a delayed import or export declaration being produced by DI. Goods that are held and incur fees, because of delayed information submitted to DI, are the full responsibility of the importer / exporter and not DI.
- Additional fees may also apply but DI must be notified a minimum of 24 hours before goods are imported or exported, for urgent shipments.
- DI can only offer advice but cannot properly give guidance on any legal matters regarding customs disputes.
- DI cannot be held responsible for any incorrect information submitted by the importer / exporter, when requesting an import / export declaration.
- Any incorrect statements or information supplied to DI, are liable for additional fees that DI must charge, to make the relevant changes to these documents. By submitting a declaration, you, the exporter / importer, accept the declaration change fees as outlined in the DI price list document.
- Any fines handed out by HMRC for false or fraudulent information, will be the responsibility of the importer / exporter and not DI.

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Declarant International  
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